



**COLLEGE OF OPTICIANS  
OF ALBERTA**

**COMPLAINT DECISION BRIEFING**

COM-2019-004

May 25, 2020

**Regarding: Brian Wong, License # 1437**

The College of Opticians of Alberta, acting on a complaint, investigated the conduct of regulated member, Brian Wong, and found evidence of unprofessional conduct. To minimize costs and expediate the discipline process, the college sought to resolve the complaint outside of a hearing under section 55(2)(a.1) of the HPA with the consent of the complainant and the investigated optician. Both parties agreed to a facilitated resolution, the outcomes of which are outlined below.

As part of the facilitated resolution agreement, Brian Wong admits to submitting false claims for prescription eyewear to third party insurers by creating and submitting invoices for prescription lenses and frames when his patients purchased non-prescription sunglasses that would not be insured. He also admits that he failed to keep full and accurate patient records, and that he failed to submit a Privacy Impact Assessment to the Office of the Information and Privacy Commissioner before transferring custodianship of files to another person.

As per the terms of the facilitated resolution agreement, Brian Wong will be suspended for a period of three months, during which time he will not engage in the practice of opticianry. Prior to reinstatement he must complete jurisprudence and records management courses assigned by the college, pay the balance owing to the third-party insurer, and pay a fine of \$5000 to the COA.

If the investigated optician fails to comply with the terms of the facilitated resolution agreement and undertaking, the Complaints Director may treat the non-compliance as the basis for a new complaint pursuant to s. 56 of the HPA and act on the new complaint pursuant to s. 55.